



TARUN TOUR & TRAVELS

To Serve you Better !

ABOUT US

TARUN TOUR & TRAVELS is an ISO 9001:2015 certified *Private Bus/Coach Transportation Service provider* operating primarily in *Delhi/ Noida/ Greater-Noida regions*. Our Services majorly consist of providing different Bus Services on either *Charter basis to Schools & Companies* or on *Hire basis for Picnics, Marriages, Parties, Business Meets, Tours & Travelling, etc.*

TARUN TOUR & TRAVELS is a proprietorship firm operating since its inception on 1993 in Noida City, when it started with a single Bus that to on a lease. But through its *shear hard work, absolute dedication & selfless care for its Customers* it has won the hearts of many to become **one of the most admired & most trusted fleet owner** in the city.

We own a fleet of around 150 buses comprising of **Deluxe, Semi-Deluxe, AC/ Non AC buses, AC tempo traveler & Volvo Buses with both Diesel & CNG run Engines**. We are also operating Volvo-AC buses under **Uttar Pradesh State Roadways Transport Corporation (UPSRTC) & Uttrakhand Transport Corporation (UTC)** plying on transit basis from *Agra to Varanasi and Dheradun/Rishikesh to Delhi respectively*. We also own a well establish *Bus Body-Paint & Maintenance work shop* "**ROCK TECK AUTO PVT. LTD**" at Ecotech 1 Greater Noida established in 1600 sq.mtr area in which a team of 27 workers comprising of **Mechanics, Denters, Painters & Engineer-Supervisors** are employed for Preventive & Breakdown maintenance of our vehicles.

Our vast experience & our commitment towards continuous improvement along with our core values allow us to "**Serve our Customers better**".



VISION

“To become the very **First Choice** of every traveler & organization to cater for their public transportation needs with **CUSTOMER, SOCIAL, ENVIRONMENTAL & SUSTAINABILITY** focused Services”



MISSION

*“Public Transportation is the lifeblood of any Community as it is essential for sustaining the urban mobility. Our mission is to facilitate that mobility in the most **FELEXIBLE, FASTEST, RELIABLE, SAFEST & in more SUSTAINABLE** way to serve our Customers Better.”*

In this era of *Digital Revolution*, continuous evolution of urban mobility is necessary to sustain our communities & economy. We thrive to be ahead of this change by embracing ourselves with the latest technologies & innovative ideas in the most efficient & organized manner in order to become a **SMART TRANSPORTATION** for the **SMART CITY**.



OUR SERVICES

We strive to facilitate our Bus services in the most **FELEXIBLE, FASTEST, RELIABLE, SAFEST** & in more **SUSTAINABLE** way to *Serve our Customers Better.*

CORPORATE BUS SERVICES



Our Corporate Bus services facilitate the transportation of staff or labors to & fro from the Company/ Factory on Contract basis ensuring on time arrival, reduced conveyance cost & less carbon footprint per person.

SCHOOL BUS SERVICE



We provide School Buses for students on Contract based on either Wet Lease or Dry Lease as required. Our service ensures safe & on time to & fro of students from School with the help of high tech surveillance devices installed on Buses as per the new Govt. Laws

CHARTER BUS SERVICE



Our Charter bus service allows the customers to Book/Hire our buses for Tours, Marriages, Business events, Travels, Picnics etc. on very economical rates for the masses.

TEMPO TRAVELLER SERVICE

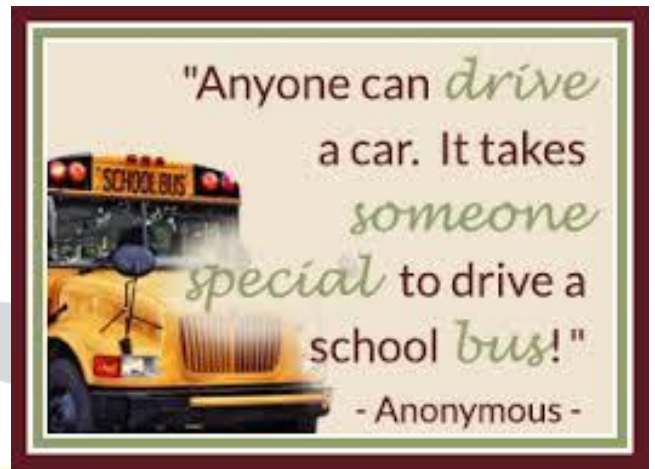


We also provide 12 Seater to 26 Seater tempo Traveller Buses on Hire for Corporate/ School/ Charter bus services.



OUR CORE VALUES

- ❖ SPEED
- ❖ FLEXIBILITY
- ❖ SAFETY
- ❖ RELIABILITY
- ❖ SUSTAINABILITY
- ❖ RESPONSIVENESS
- ❖ PROFESIONALISM
- ❖ PUNCTUALITY & TIMELINESS
- ❖ CONTINUOUS IMPROVEMENT
- ❖ SOCIAL RESPONSIBILITY AND ETHICS



CLIENTELE

At present we are providing our bus services in the following companies and schools.

- 1. Elentec India Pvt. Ltd.**
Plant-1: 52/1 Ecotech 1 Kasna G.Noida
Plant-2: B-37 Phase – II, Sector – 80, Noida
Plant-3: B-24 Sector – 83, Noida
- 2. Goldwyn Ltd.**
NSEZ Sector – 80, Noida, Uttar Pradesh 201301
- 3. Anjani Technoplast Ltd.**
Greater Noida, Uttar Pradesh-201310
- 4. APK Identification Pvt. Ltd.**
Noida, Uttar Pradesh - 201305
- 5. Kapson Plastic Private Limited**
B-65, Sec- 67, Noida, Uttar Pradesh 201301



Elentec



APK-ID

KAPSON



6. **Salora International Limited**
Sector 80, Noida, Uttar Pradesh- 201305



7. **Guru Amardass International (P) Ltd.**
Sector 80, Noida, Uttar Pradesh- 201305



8. **ECDM Technology Pvt. Ltd.**
347B Udyog Kendra-2, Ecotech-3, Greater Noida



9. **YOONIL INDIA PVT LTD**
Greater Noida, Uttar Pradesh 210307



10. **A T S Builders**
Sector-135, Noida, Uttar Pradesh- 201301



11. **The Khaitan School**
Sec- 40, Noida, Uttar Pradesh -201301



12. **Minda Furukawa Electric Pvt. Ltd**
Sector-67, Noida, Uttar Pradesh -201301



13. **Neokraft Global Pvt Ltd**
NSEZ Noida, Uttar Pradesh- 201305



14. **Star Sintered Products Ltd**
Greater Noida, Uttar Pradesh-201306



15. **Spheros Motherson Thermal System Ltd**
Noida, Uttar Pradesh 201305



16. **UIL Electronics India Private Limited**
Greater Noida, Uttar Pradesh-201310





17. Dixon Technologies India Limited
Noida, Uttar Pradesh -201305

Dixon

18. Pigeon India
Greater Noida, Uttar Pradesh-201310

pigeon India

19. Mopo Technologies Pvt. Ltd.
Noida, Uttar Pradesh-201301

MOPO

20. KH Vatec India Pvt. Ltd.
Greater Noida, Uttar Pradesh-201306

KH VATEC®

21. HYE WOO India Pvt. Ltd.
Greater Noida, Uttar Pradesh-201306

HYE WOO

Privacy Policy- Bus Booking for Tourists

- Time and kilometers will be charged from garage to garage.
- Services for less than 500Km running per day would be charged on per day basis otherwise on Kilometer rates.
- Late Night Charges & Late departure from the agreed time would be charged extra.
- All Parking charges, Toll taxes, State taxes will be charged extra as per original receipts, in case taxes are paid by the party themselves then only the Service charge & Driver expense would be billed.
- GST will be charged on gross invoice as per applicable.
- If the Customer cancels the booking after our vehicle leaves the garage then we will be charging a small cancellation fee for the same irrespective of being used or not.



- In case of mechanical fault or miss happening during a booking, we will be requiring the time to either arrange a substitute or get the same vehicle fixed. In such a case no compensation would be given for the delay, however if clients make their own arrangements we will be charging till that particular point till which they used our service.
- Delay in service apart from human error from our end, such as Traffic Jam, Road Blocks, Natural calamities or disaster, Govt. interventions, etc. would not be liable for any penalty, compensation or refund.
- If there's an AC failure, AC rates will be charged up to the point of AC failure, further from that point we will be liable to compensate upto maximum of 15% on further running.
- All the payments have to be made within 15 days after the presentation of the billed invoices. Any delay beyond this will attract a levy/ interest of 2% per week.
- In case of any complaint we must be informed at that time only to enable us to resolve immediately. Complaints after taking the services will not be entertained at all.
- Alcohol or other kinds of intoxicating drugs as well items under are **NOT** allowed to be carried or used in the bus. Smuggling of Goods using our services is also prohibited & is a punishable act.
- Any kind of penalty/Challan imposed during the trip due to Customers action or decision would be bearded by the customer himself.
- All the tariffs are subsidized to help India Tourism more affordable more competitive and to get volumes. These rates are specially designed for inbound tours only. For conferences, corporate, delegations, fairs these rates will not be applicable. You can always request for tariff for these as per the requirements.



- Any **item lost** during the trip in our vehicle would be returned to its rightful owner if found, though the passengers should take care of their belongings themselves & the company wouldn't be liable for any lost item.
- Any legal dispute subject to jurisdiction in Uttar Pradesh (Surajpur District Court) only.

TERMS & CONDITIONS

TIME OF DEPARTURE & ARRIVAL: Vehicle will be sent on agreed timings. Any delay in departure of the vehicle from the agreed timing will be charged extra at the rate of **Rs.300/-** per hour/ or **as prescribed during the Booking**. Unwarranted delay of more than 2 hours will be at hirer's risk. The company will be at liberty to withdraw the vehicle from use the customer and full settled amount will be recovered from the party. **Late night charges may be charged separately.**

MILEAGE: In case, the total mileage declared by the hirer of any trip exceeds the stipulated limit, extra charges will be charged in accordance with the agreed terms and conditions.

PURPOSE OF TRIP: Vehicle is available only for the Purpose as Staffed overleaf, if the vehicle is detained by the competent authorities during journey period for violations of smuggling lag because of hirer, the hirer will held responsible for all the legal consequence & will be liable-to pay damages and compensation to the vehicle owner.

PAYMENT: We only accept payments through Cash, Cheques and money transfers. Small amounts may be accepted via PAYTM.

ROUTE: Vehicle will not be plied in Kacha Route and plying of vehicles other than the agreed route is not permitted. If the road on that route is closed for any reason the vehicle will be taken on an alternative route the difference in mileage will be charged extra.

TAXES: The Hirer shall pay vehicle, Passenger and other taxes if any in addition the charges of the vehicle otherwise settled.



PERMIT: The vehicle will be sent subject to the issue of necessary permit by The State Transport Authority U.P.. In case notified routes of U.P./H.P. Government, no objection certificate will be provided by the hirer. The vehicle will reach its destination by the route which will be convenient to the vehicle owner and for which the permit from State Transport Authority has been secured.

CANCELLATION: The cancellation of any booking is permitted provided advance intimation is received at our office before the vehicle leaves our garage for the booking, otherwise the Hirer would be subjected to Cancellation Charges.

BREAKDOWN & ACCIDENTS: In case of breakdown the company will try its best to replace or Substitute the vehicle. If the company is unable to provide replacement, Company will not be held responsible for it and refund the charges for the remaining journey. The vehicle owner has no liability for any kind of injury to persons travelling in the vehicle or any damage to their belongings during the course of journey.

OTHERS:

- The hirer can use bus only for capacity settled.
- If the diesel/petrol cost or taxes are increased by the any State Authority, Increased amount will be charged extra.
- The driver & conductor or the representatives of the company during the trip are at liberty to take any decision deemed fit.
- The company is authorized to send the representatives in addition to driver & conductor along with the vehicle.
- The above mentioned terms & conditions are just an agreement between both the parties. Disputes will be settled in Greater Noida Jurisdiction only.
- The mileage and time is determined from garage to garage i.e. the time vehicle leaves our premises for the assignment till it returns back after completing the assignment.
- The customer has to sign the duty slip, and the same to be handed over to the driver while leaving the transport.



- Once the vehicle leaves our garage, we will be charging for the same irrespective of being used or not.
- In case of any complaint we must be informed at that time only to enable us to resolve immediately. Complaints after taking the services will not be entertained at all. Our office is 24 hours open to take care of any emergency or complaint
- Any delay in arriving in Garage because of natural calamities or disasters will be borne by the client i.e. Traffic Jam, landslides, earthquake, floods etc.
- We are not liable to pay any compensation due to technical failure in vehicle or because of any accident resulting to loss of productivity or loss of working man hours. All our vehicles are comprehensively insured all such claims must be pursued with our insurance company only.
- We will not be responsible for any luggage or any things left by the client in the vehicle, if found later will be delivered at the client's address with extra charges.
- No eatables, alcoholic beverages tea, coffee etc. will be allowed while the coach/car is moving.
- Any breakage/damage to the coach /car due to negligence/mishandling by the clients will be borne by the travelling person or related company only.
- The owner has the right to collect the charges for any damage being done to the vehicle by the party.
- **All prices/packages are subject to change in Petroleum prices or state taxes without intimation.**
- All toll taxes, chungli, parking will be paid by customer.
- Minimum 250 km per day charge for out station Hiring.
- Night charge will be after 11 pm.

NOTE: In case of any misbehave by the party, the driver has full right to bring the vehicle back, leaving the party. In case of video booking, if during the journey these occurs any defects in audio, video or in TV the vehicle owner will not be responsible for any kind of damage or not an deduction will be done by party.



REFUND POLICY

In regard to refund of unused / unutilized services (which are paid for and cancelled in advance) the refund would be done immediately. Though if the service is being cancelled after the vehicle leaves our garage or in between the trip then appropriate charges will be deducted according to the situation, rest will be refunded.

FOLLOW US:-

1. **Website :** www.tarunbusservice.in
2. **Facebook:** <https://www.facebook.com/tarunbusservice/?ref=bookmarks>
3. **Twitter:** <https://twitter.com/TARUNBUSSERVICE>
4. **Linkedin:** <https://www.linkedin.com/company/tarun-tour-travels>
5. **Just Dial:** https://www.justdial.com/Delhi/Tarun-Tour-and-Travels-Near-Noida-Stadium-Dolly-Motors-Petrolpump-Noida-Sector-12/011PXX11-XX11-190405112727-S5K4_BZDET

“FINDING A GOOD BUS DRIVER CAN BE AS IMPORTANT AS FINDING A GOOD MUSICIAN.”

REBA MCENTIRE

“BEING SOBER ON A BUS IS, LIKE, TOTALLY DIFFERENT THAN BEING DRUNK ON A BUS.”

OZZY OSBOURNE

THANK YOU

